



MCCA CONNECT COMMUNITY GUIDELINES

MCCA Connect was created for MCCA members to connect, engage and share solutions with each other. With your involvement, we want to foster a community dialogue based on the sharing of knowledge and experiences – a dialogue in which people can learn from one another. There are four core components of the DEI journey every organization can take—and MCCA is prepared to be strategic partners along the way.

- **Knowing Better**—start with data because there's strength, and accountability, in numbers
- **Doing Better**—insights inform action, strategy, and solutions
- **Leading Better**—educating leaders to be more empathetic and effective
- **Changing for the Better**—when gaps are persistent, change-makers must be too

It is our goal to make MCCA Connect a place where everyone can share information, feel included, connect to peers and build relationships that are based on trust, respect and commitment to diversity, equity and inclusion. If anyone in your organization is interested in creating an account but did **NOT** receive a registration email, please have them submit this [survey](#) for access.

**To learn how our community is moderated see the FAQ section below.*

1. We encourage you to treat other users with respect. We want to foster a platform for a free and open exchange of ideas and thoughts, knowledge, and experiences.
2. No personal attacks, labeling, or name-calling.
Respect others and practice common courtesy. This includes hateful, degrading, offensive, abusive, vulgar, physically threatening or defamatory language. No attacks on others based on their race, ethnicity, national origin, religion, sex, gender, sexual orientation or disability. Also, no targeted ranting, gossiping or spreading negative talk against other users or people (this includes participation in libel, slander, or defamation of users, moderators or developers on other sites). No public complaining if your post is bumped down or closed (email the MCCA team directly to request more info rather than complaining publicly).
3. No spam.
No advertisements, peddling your own products or affiliate links, or soliciting funds. No excessive posting of irrelevant content. No promoting outside groups, forums, online or physical meetings, social networks (including Facebook groups) or apps without prior permission from the MCCA team (we do not want people spamming our users or promoting products, services, groups, or meetings that we have not vetted). Also, no



fundraising posts even if it's for good purposes as our team doesn't have the resources to investigate and vet each fundraising post.

4. No obscene language.
Don't use language you wouldn't use in a professional setting.
5. Intellectual property infringement
Respect the intellectual property of others. You must not post content in respect of which others have a patent, copyright (including text, images, music or videos) or a trademark (such as in relation to a brand or a logo that you do not own) or any other proprietary rights, as this may result in infringement of their rights. Before posting something on MCCA Connect, ensure that it does not belong to another person/entity and that you have the right to do so.
6. Be cooperative with the moderators and don't obstruct them from doing their job. They are volunteers committed to MCCA's mission and vision. If you have a complaint against the moderators or MCCA team, please email MCCA directly at membership@mcca.com.

Moderator FAQs

What is the "3 strike" system?

The 1st "strike" a user receives will be a warning for violating community guidelines. The 2nd strike will be either a warning or a temporary suspension, depending on the violation. The 3rd strike against a user will result in removal from the community and permanent suspension.

How will I be notified of a strike against me?

When a "strike" is issued our MCCA team will email the user a notice to their login email address.

When is a user immediately given a permanent ban?

If the offense is severe enough the MCCA team might use their discretion to immediately permanently ban a user and not issue a 1st or 2nd strike.

Who decides who gets a strike?

Strikes will be given out at the discretion of the MCCA team. The MCCA team has expressed their expectations and standards of behavior for the community in the Community Guidelines. We will be relying heavily on the community to report abuses and then we will be making our own decisions on when and to whom to issue strikes. When reporting an abuse, it's helpful if you write your reason/explanation for reporting the abuse but don't demand or threaten us to give a strike against a user since our MCCA team will review and do its own due diligence.



How long does a strike last? Does it ever expire?

Currently a strike does not have an expiration date, so a strike remains on your account indefinitely.

What should I do if I've been given a strike?

If you're given a strike, please don't publicly post a complaint. We request you communicate with the MCCA team via email if you feel like you've been given a strike unfairly, so you can state your case directly.

How can I become a moderator?

Please contact Sophia Piliouras at spiliouras@mcca.com if you are interested in moderating a community thread.